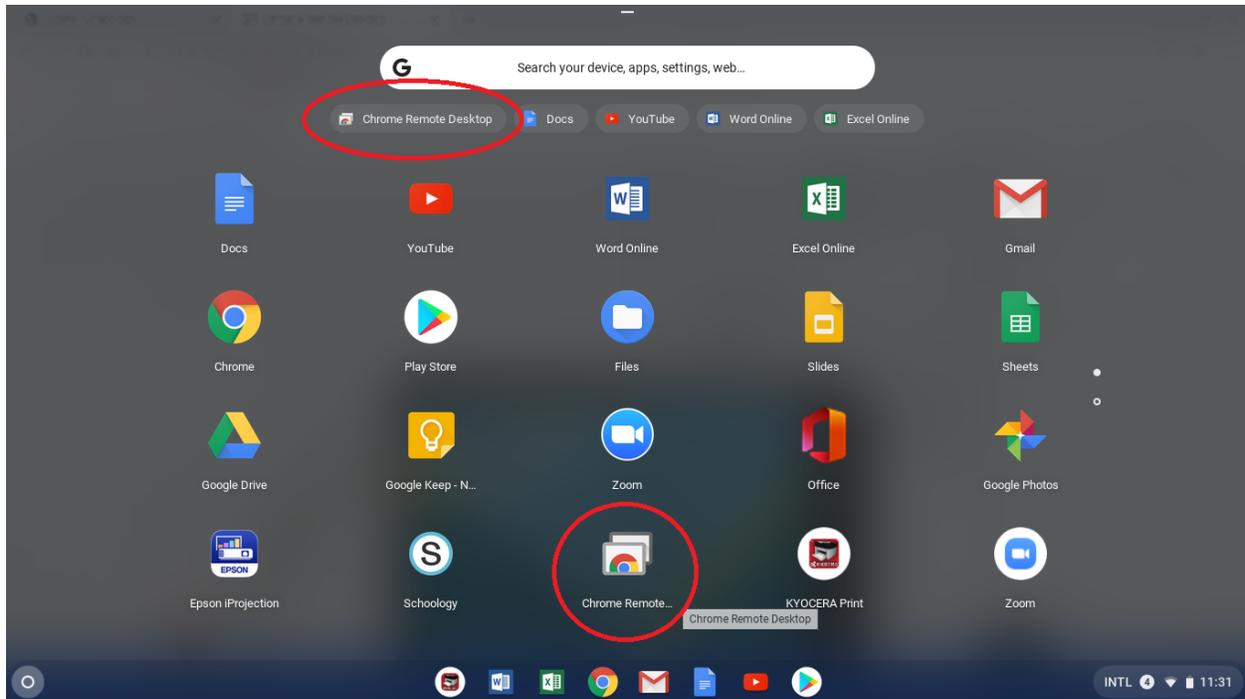


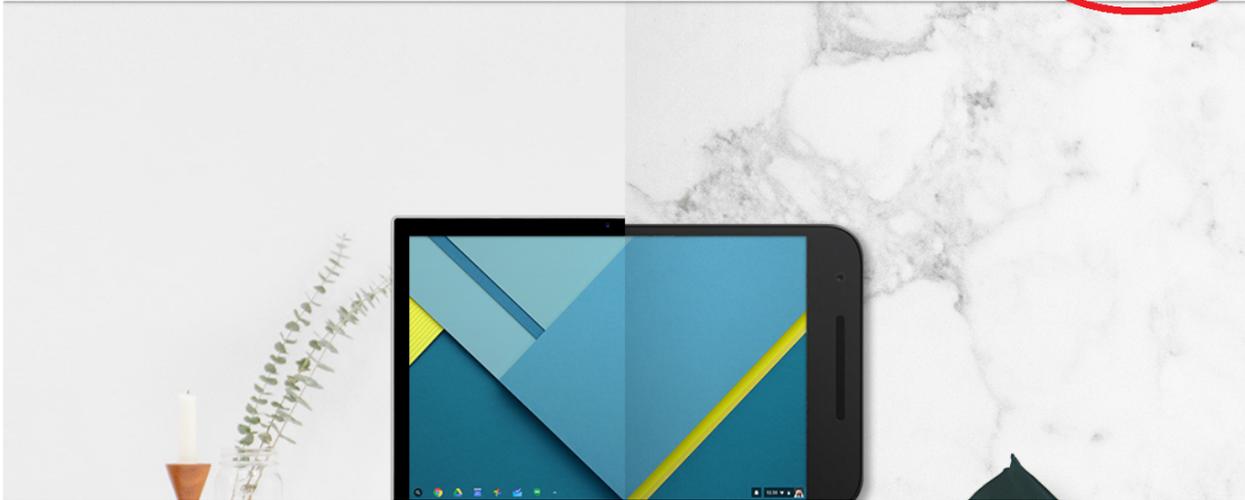
Receiving Support Remotely for Chromebooks

If you ever have any problems with your Chromebook and can not come to the school, please contact technical support and follow these guidelines when they ask you to access Chrome Remote Desktop.

1. Search for Chrome Remote Desktop app on the Chromebook.
 - a. If you can not find Chrome Remote Desktop, search on Google for Chrome Remote Desktop.



2. On the Chrome Remote Desktop app or website, click on Remote Support.



3. Click on Generate Code.

chrome remote desktop

Remote Access Remote Support

This device

Get Support

To let someone else access this computer, generate a one-time access code and share it with them.

GENERATE CODE

Remote devices

Give Support

To connect to and access a remote computer, enter the one-time access code from the user.

4. Give the generated code to the Tech Specialist

